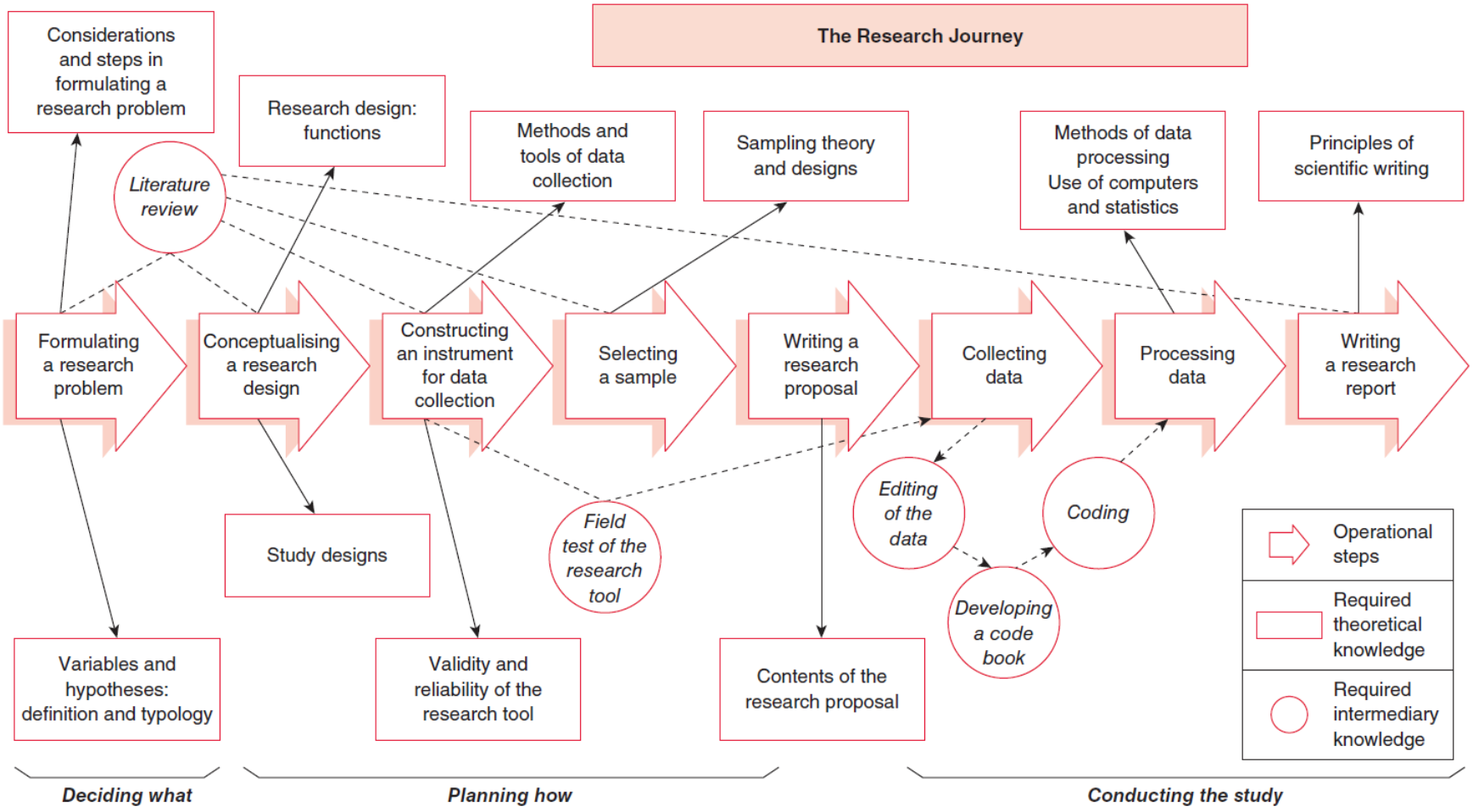

Figure 2.2 The research process

Figure 2.2, Ranjit Kumar, *Research Methodology*